

QUALITY MANAGEMENT SYSTEM

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At FOMA, **quality** is not just an operational goal: it is the foundation of our partnership with the world's leading automotive industry leaders.

Our **mission** is to supply components that guarantee our customers **safety**, **reliability** and **competitiveness**, contributing to the value of their final product.

We are committed to maintaining a Quality Management System that is always effective and compliant with automotive industry standards, ensuring that we maintain our IATF 16949 certification.



OUR CONSTANT COMMITMENTS



REPUTATION AND COMPETITIVENESS

We are committed to preserving the reputation for excellence built up over more than **70 years of history**, while maintaining a high level of competitiveness on the global market.

SUSTAINABILITY, ETHICS AND PEOPLE'S WELL-BEING

We operate in an ethical and responsible manner, protecting people's **health** and **safety**, ensuring respect for the environment, regulations and the values that guide our business.

We promote a working environment based on sustainability, diversity, dignity and respect, where people can work and grow in a fair and inclusive environment.

CUSTOMER SATISFACTION AND PARTNERSHIPS

We want to be a reliable and recognized partner.

To this end:

- We understand and analyze the **customer's specific requirements** in depth through a process of close collaboration.
- We ensure that every FOMA component, on which we proudly affix our brand, strictly complies with applicable designs, tolerances and standards.

STAFF INVOLVEMENT AND SKILLS DEVELOPMENT

We believe that quality stems from **technical expertise** and **individual responsibility**.

That is why we invest in the continuous training of our people and value:

- Teamwork.
- Collective intelligence.
- Information sharing.
- Compliance with company rules and procedures.

These elements are fundamental to achieving the "Zero Defects" objective. In the near future, this system will also be further supported by the potential of **Artificial Intelligence**.

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SISTEMA DI GESTIONE PER LA QUALITÀ

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"ZERO DEFECTS" CULTURE

FOMA wants to involve all staff in the **"Zero Defects"** project, so that everyone feels they are an active part of a system that values collective intelligence.

We promote a culture focused on error prevention through:

- Involving staff at all levels.
- The development of robust production and organizational processes capable of preventing variability and process drift.
- Proactive control based on prevention, not ex-post correction.
- Raising awareness among all staff about roles and responsibilities.
- Strict compliance with company rules and procedures to eliminate behaviors and practices that are likely to generate errors.

Achieving the "Zero Defects" objective is the condition that allows measurable results to be obtained, including the reduction of non-quality costs.

CONTINUOUS IMPROVEMENT AND INNOVATION

We use the know-how gained over 70 years to:

- Optimise process efficiency and reduce waste.
- Use statistical methods to control process stability and capacity, preventing the generation of non-conformities.
- Adopt structured problem-solving methodologies to identify and remove the root causes of problems.
- Promote structured continuous improvement activities.
- Propose innovative technologies and solutions that reduce costs and increase competitiveness.

REVISION HISTORY

INDEX	DATE	DESCRIPTION
0	04/03/2021	New issue
1	04/04/2023	New revision
2	01/02/2025	New complete revision